



The legal stuff.

Terms & Conditions of JustRunaway Creative

The follow Terms and Conditions apply to all services provided by **JustRunaway Creative**.

By requesting services from JustRunaway Creative you are agreeing to the following Terms and Conditions.

Design Charges

The client will receive a quotation or estimate from **JustRunaway Creative**. Once the client signs the acceptance of this quotation or estimate they are accepting these Terms & Conditions.

JustRunaway Creative will produce three mock up designs for each different project. The client is then required to select which design/s they approve of. This design is then worked on and approved to meet the clients satisfaction. The final design will only be amended up to five times. After this **JustRunaway Creative** reserves the right to charge on an hourly rate when JustRunaway Creative believe that the design has met quality standards and is complete.

Payment

Once the designed work has been completed and ready the client will be notified. After approval from the client, they will receive a full resolution of the design either by CD or electronically.

An invoice will be supplied with the final approved design. Payment is required within 30 days.

Payments may be made by cheque, PayPal or alternatively cash.

Copyright

The client is may to supply text, images and other data to **JustRunaway Creative** to be used in their design. The client must hold the appropriate copyright for their submitted work. The ownership of the materials submitted by the client will remain with the client or copyright owner. Any artwork, images or text which is design/supplied by **JustRunaway Creative** on behalf of the client, will remain property of JustRunaway Creative and/or suppliers.

On completion of any work produced by **JustRunaway Creative**, full copyright will be passed to the client once payment has been received in full. However **JustRunaway Creative** remains the right to use the final artwork in portfolios or for advertising either online or offline.

The client agrees to hold **JustRunaway Creative** free from harm in any and all claims resulting from the client in having not obtained all the required copyright.

Design Formats

If the client is supply images, text or other data it can be supplied either by email or CD. They are to be supplied in either MS Word, standard text or PDF.

Images including all logo's must be supplied in 300dpi resolution and of high quality. These can be supplied via email or CD. **JustRunaway Creative** will not be held responsible for any image quality the client later deems to find unacceptable. **JustRunaway Creative** also cannot be held responsible for the quality of any images which the client would like to be scanned from printed materials.

Cancellation Rights

You have a right to cancel your order at any time. In the event of cancellation you will be invoiced for the cost of any work carried out so far based on an hourly rate.

All material supplied by the client will be returned within 30 days, if requested.

Disclaimer

JustRunaway Creative cannot offer a refund for any services provided. **JustRunaway Creative** is not responsible for any loss, or consequential loss of data, or non-delivery of products or services. The client agrees not to hold JustRunaway Creative responsible for any loss or damage to the data supplied.

JustRunaway Creative is not responsible for printing any material. This must be done by the client with the final approved artwork. **JustRunaway Creative** supply all design work in a 300dpi standard size chosen by the client, with a 3mm bleed. Therefore **JustRunaway Creative** cannot be held responsible for any alterations made by the printers. If alterations are requested by **JustRunaway Creative** this will be a standard charge.

General

These Terms and Conditions will apply even if they are not printed and given to the client. The Terms and Conditions are available online.

JustRunaway Creative reserves the right to change any rates and any of the Terms and Conditions at any time and without prior notice.